



UV&S EVENT SERVICES Terms and Conditions (Inclusive of Metal Fabrication)

Law

These Terms and Conditions and any questions, disputes or other matters relating to them will be governed by and determined in accordance with the laws of England.

Interpretation

In these Terms and Conditions "the Company" refers to UV&S Event Services Limited, "the Customer" and "the Hirer" refer to the party who requests the supply of goods and/or services from the Company.

Terms of Payment

Definition of the term 'Payment'

Please note that by the term payment we mean cleared funds in our bank account.

Unfortunately, we are unable to accept your bank's transfer documentation as proof of payment.

It is your responsibility to make any transfer or payment in good time in order that your products or project are not delayed or cancelled.

All customers are required to pay 70% of the invoiced value for products and services before production commences or installation/dispatch takes place, unless stated otherwise, and 30% on delivery of the job.

We accept payments by posting a company cheque or transfer by BACS, CHAPS, Credit or Debit Card.

For overseas customers, please ensure that any bank or commission charges for international money transfers are **not** deducted from our invoice total but are paid for by you the customer.

We support payment in Pounds sterling only unless agreement has been made by prior consent. Please note: if bank charges *are* deducted from our invoice, a £25.00 + VAT surcharge will apply in addition to our original invoice value.



Bespoke orders

Bespoke display stands and equipment are strictly subject to 70% payment with order prior to any work commencing, and the remaining 30% is payable immediately on completion of work.

Approved credit accounts are subject to settlement in full within the pre agreed time scale as set out on the invoice. The company reserves the right to charge interest at 2% above the Bank of England base rate on amounts not paid on the due dates.

Custom Build Orders

Custom-built exhibition stands are strictly subject to 70% payment with order prior to any work commencing, 30% payable immediately on completion.

Please ensure your accounts department do not ignore our invoices. Failure to receive cleared payment can cause delays to your delivery or project.

Withholding of a project, products or service caused by failure to receive payment.

Please note that we reserve the right to withhold the installation or delivery of a project, products, or services if we do not receive your payment as cleared funds before the 'jobs deadline' for delivery or installation.

The term 'jobs deadline' means the latest opportunity we have for executing delivery or commencing travel to an installation venue or delivery of products or services.

In these circumstances our invoice stands, and we accept no liability for any losses, financial or otherwise, that you may suffer caused by the withholding of the project, products, or services.

Please refer any questions you may have to your Project Management Team.

Cancellation

Should the Customer cancel the contract, the Company will expect full payment of all costs incurred within the execution of work relating to but not limited to, the service, materials, orders that unable to be cancelled.



Force Majeure

In the event of any unforeseen circumstances such as but not limited to, Weather, transport, Government/Custom issues, the company shall not be held in breach of the contract or these Terms and Conditions

Where possible either party should use all reasonable endeavors to mitigate the effect of Force Majeure on the performance of its obligations.

The Company reserves the right to claim all 'out of pocket' expenses accrued in dealing with the service, and or full payment of the service/contract

Any rebate or refund as a result of this event would be at the sole discretion of the Company.

Delivery

For guaranteed time deliveries there will be a nominal charge. By taking delivery of the product the customer shall be deemed to have examined the product and to have found it in good order and condition and reasonably fit for its purpose.

Should the product be received damaged or in an un-satisfactory condition, notification to the Company must be made within 24 hours of delivery together with a photograph of the damage.

Any loss or damage not notified within the stipulated time period will be paid for in full by the customer. Any package delivered in a damaged condition MUST be recorded on the carrier's delivery note and the company informed together with a photograph of the damage.

If the company agrees a specific delivery date with the customer, the customer must take delivery as agreed. Failure to take delivery will result in any storage and/or re- delivery charges incurred by the company being recharged to the customer in full.

Failure to take delivery does not result in cancellation of an order.

Graphics

Before any graphic production is commenced our Company's SPEC/PROOF sheet together with Artwork Guidelines is issued for agreement, this includes meeting agreed deadlines and sight of Artwork from the client within specified timescales.



Samples & Colour Swatches

If you require sample products for assessment and evaluation purposes, please contact our project management team. We charge for carriage and it will be the Customer/Hirer responsibility to organise and pay for its return.

The goods will only be charged for if they fail to return as agreed or return damaged. Colour swatches provided by the Company are for guidance only. Please note: Slight colour variations may occur.

Information for charities

If you are a charity and are exempt from VAT, we will need proof of this in the form of a VAT certificate. If you do not hold one, or require further information on this, please speak to one of our team.

Exhibitors

The customer shall comply with all regulations and conditions imposed by any Exhibition organiser, promoter, venue or local or other authority and shall be responsible for obtaining their written consent to any modification thereto or waiver thereof as may be necessary to enable the Company to perform the service.

Copyright

All Exhibition stand drawings and designs, Metal Fabrication drawings and designs, Web site design, text, graphics, the selection and arrangement thereof, and all software compilations, underlying source code, software (including applets) and all other material on this Web site are copyright of UV&S EVENT SERVICES LTD. and its affiliates, or their content and technology providers. ALL RIGHTS RESERVED.



Disclaimer

Model variation and design changes, price and availability information are subject to change without notice.

All prices are shown excluding VAT (unless stated otherwise).

Delivery timescales are supplied on our literature and quotations are based on working days and are subject to stock availability as well as production schedules.

The company does not accept liability for any errors or omissions in any, or all, of its publications and quotations nor on its website, and reserves the right to change information, specifications and descriptions without prior notice.

The Company does not accept any responsibility of the delivery of any goods, services or execution of work if delayed or prevented by any cause beyond our control, including but not limited to: -

Strike of Labour, or restriction.

Failure of any party to observe any of the provisions of recognized bodies, for example Council for the Exhibition Industry

Failure of the Customer to provide instructions or drawings in due time.

Failure by any third-party including Organisers, Promoters of any exhibitions to carry out their work or perform their obligations when required.

Indemnity

The Customer/Client will fully and completely indemnify us against all actions, costs, claims and demands whatsoever brought or made against us by any party arising out of supply or hire by us to the customer of any goods, services, materials, plant equipment, machinery or fittings or by reason of any work carried out by us or by reason of our complying with any Exhibition Conditions save only where the same shall arise by reason of negligence on our part.

Thank you for choosing to work with UV&S EVENT SERVICES LTD for all your exhibition needs.

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